Continuing Education Credits



The Medical Protective Company is designated as an Approved PACE Program Provider by the Academy of General Dentistry. The formal continuing dental education programs of this program provider are accepted by AGD for Fellowship/Mastership and membership maintenance credit. Approval does not imply acceptance by a state or provincial board of dentistry or AGD endorsement. The current term of approval extends from October 1, 2015, to September 30, 2018. Provider ID 218784.

The Medical Protective Company designates this continuing education activity as meeting the criteria for up to 4 hours of continuing education credits. Doctors should claim only those hours actually spent in the activity.

Premium Credit

Medical Protective insureds who attend the seminar *Mother Nature, Disruptive Persons, Bad Luck: Emergency Preparedness in the Dental Practice,* may be eligible to earn a 7.5% risk management premium credit* for the next three policy renewals.

*Approval by Medical Protective does not imply acceptance by a state or provincial board. Premium credit eligibility and amount subject to state insurance filings and policy type. Completion of a risk management course does not imply or guarantee renewal.

Directions and Hotel Accommodations

Directions:

From Northeast: Take Hwy 43 South to the Hwy 33 West exit (Saukville). Take Hwy 33 through Newburg and into West Bend to Hwy 45 South. Drive two miles to the Paradise Drive exit. Turn right (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

From Northwest: Take Hwy 90/94 South to Hwy 33 East (Portage). Take Hwy 33 all the way to West Bend (through Fox Lake, Horicon, and Allenton). Pick up the Hwy 45 South exit in West Bend. Drive two miles to the Paradise Drive exit. Turn right (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

From Southwest: Take Hwy 41 North to Hwy 45, then take the West Bend exit until you reach Paradise Drive. Exit and turn left (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

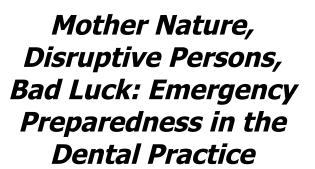
From Southeast: Take Hwy 43 North to the Hwy 60 exit (Grafton). Take Hwy 60 into Jackson, then take Hwy 45 North to the Paradise Drive exit. Turn left (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

Hotel Accommodations:

Ask for the West Bend Guest Paid Rate by September 30th to get these rates.

Hampton Inn & Suites 1975 South 18th Avenue West Bend, WI 53095 262-438-1500 Standard Queen (2) \$102.00/guest paid plus taxes. Suite \$112/guest paid plus taxes.

Country Inn & Suites 2000 Gateway Court West Bend, WI 53095 262-334-9400 Standard Queen (2) or King (1) \$83/guest paid plus taxes. Suite \$93/quest paid plus taxes.



5814 Reed Road Fort Wayne IN 46835

Visit us at www.medpro.com or call 800-4MEDPRO.

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Registration Form Please print clearly when completing this form. Please list additional attendees on a separate sheet and attach. Name Name Name Address Line 1 Address Line 2 City, State, Zip Area Code and Telephone Number Number of Dentists Attending Number of Staff Attending

Total Payment Enclosed

Registration Deadline: September 26, 2016

Registration Fee:

\$50 Dentists \$25 Dental Staff

Register Online With Credit Card:

www.insuranceformembers.com

If paying by check, please make checks payable to:

Professional Insurance Programs

Mail your registration form and check to:

Professional Insurance Programs 6737 West Washington Street, Suite 2360 West Allis, WI 53214

For questions or comments, please contact Professional Insurance Programs at 800.637.4676 or email info@profinsprog.com.

Logistics

Hosted By:

Professional Insurance Programs 414-277-0154 (Milwaukee) 800-637-4676 (Outside Milwaukee)

Friday, October 14, 2016

Registration: 7:30 a.m. – 8:00 a.m. Seminar: 8:00 a.m. – 12:00 p.m.

Prairie Center at West Bend Mutual Insurance

1900 South 18th Avenue West Bend, WI 53095 262-334-5571

Registration Fee:

\$50 Dentists \$25 Dental Staff

Refund Policy

If insufficient enrollment results in cancellation of the seminar, registration fees will be returned.

Cancellation received through September 26th will receive a full refund. Cancellation received September 27th and after will receive a refund of 1/2 of the registration fee.

Course Information

Seminar Title

Mother Nature, Disruptive Persons, Bad Luck: Emergency Preparedness in the Dental Practice

Course Overview

This presentation will examine the three types of emergencies most likely to be encountered in the dental practice: medical, environmental and violence. The presentation will focus on assessing the risk of these events occurring, and the proper preparation for them (including acquisition of resources and training of staff). The instruction will consist of an interactive lecture, supplemented by video presentation.

Objectives

This program is appropriate for dentists and staff members.

At the conclusion of the program, you should be able to:

- Identify three situations that require timely response and actions.
- 2. List three things that can be modified in the practice to enhance safety and emergency responses.
- 3. Evaluate how implementing improvements can reduce risk in the practice.
- 4. Identify behaviors with a potential for violence.

Speakers

Theodore (Ted) Passineau, JD, HRM, RPLU, CPHRM, FASHRM is a Senior Patient Safety & Risk Consultant with MedPro. He has worked in the field of medical professional liability since 1987. His professional achievements include experience as a medical malpractice defense attorney, risk management consultant, director of

risk management, and director of continuing medical education for both doctor-owned and commercial professional liability insurers.

Ted has provided instruction to thousands of healthcare providers across the United States and internationally and has written extensively on various professional liability topics.

In addition to his academic credentials, Ted has been trained in healthcare mediation and conflict resolution by the Harvard School of Public Health, and clinician—patient communication by the Institute for Healthcare Communication.

His affiliations include Adjunct Professor of Medical Law at the Thomas M. Cooley Law School, advisory panel member for a physician litigation stress website, and former board member of the Tri-County Medical Control Authority.

W. Patrick Sullivan, Esq. represents professional health care providers, including doctors, dentists, nurses, and nursing homes in malpractice claims and in matters pending before professional licensing boards. His experience includes successful jury trials in numerous counties throughout Wisconsin, as well as several hearings before the Department of Regulation and Licensing.

He graduated from Tufts University (BA), Columbia University (MA) and Marquette Law School (with honors). He also defends health care providers and clinics against employment discrimination claims before the ERD and EEOC. He is a frequent presenter at risk management seminars for health care providers across Wisconsin. Since 1996, Pat has represented all of PIP's insured dentists in Wisconsin malpractice cases.