

## Risk Management Seminar Schedule

### REGISTRATION

7:30 AM – 8:00 AM

Light Continental Breakfast

### SEMINAR

8:00 AM – 12:00 PM

Dentists \$50 | Staff \$25

## OSHA Training Schedule

### OSHA and Dental Infection Control Compliance

### PRESENTATION

1:00 PM – 3:00 PM

All Attendees \$25

## Hotel Accommodations

### Hampton Inn & Suites

1975 South 18th Avenue, West Bend, WI 53095

### RESERVATIONS

**PHONE NUMBER:** 262.438.1500

**PRICE:** From \$103.00 ( Standard Queen )  
From \$114.00 ( King )

**CHECK-IN DATE:** Sept. 19 - Sept. 20, 2019

To receive special rates, mention you are a guest of West Bend Mutual Insurance when making your reservation.

**CUT OFF DATE:** Friday, August 30, 2019

Please contact Professional Insurance Programs with any questions or concerns.

800.637.4676

INFO@PROFINSPROG.COM

## DIRECTIONS

**From the Northeast:** Take Hwy 43 south to the Hwy 33 West exit (Saukville). Take Hwy 33 through Newburg and into West Bend to Hwy 45 South. Drive two miles to the Paradise Drive exit. Turn right (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

**From the Northwest:** Take Hwy 90/94 south to Hwy 33 East (Portage). Take Hwy 33 all the way to West Bend (through Fox Lake, Horicon, and Allenton). Pick up the Hwy 45 South exit in West Bend. Drive two miles to the Paradise Drive exit. Turn right (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

**From the Southwest:** Take Hwy 41 north to Hwy 45, then take the West Bend exit until you reach Paradise Drive. Exit and turn left (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

**From the Southeast:** Take Hwy 43 north to the Hwy 60 exit (Grafton). Take Hwy 60 into Jackson, then take Hwy 45 north to the Paradise Drive exit. Turn left (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.



Ten Things  
I'm Concerned About  
in the Practice of Dentistry  
( and you should be, too )

FRIDAY, SEPTEMBER 20, 2019

West Bend Mutual Insurance  
Company Prairie Center

1900 South 18th Avenue  
West Bend, WI 53095  
262.334.5571



### COURSE DESCRIPTION

The practice of dentistry is experiencing change at an unprecedented rate. In this survey of the current environment, we will examine ten traditional or emerging sources of professional liability and/or regulatory risk faced by today's practicing dentist. Topics which will be discussed include inadequate history and physicals, anesthesia risks, the patient as doctor, and patients with limited English proficiency (LEP). The format will be an interactive lecture, with time allowed for Q & A.

### COURSE OBJECTIVES

At the conclusion of this presentation, the participants will be able to:

- List ten recognized sources of potential professional liability and/or legal risk common to the practice of dentistry
- Evaluate their practice to determine its exposure to these risks
- Explain strategies to ameliorate or eliminate these risk exposures

### SPEAKERS



**Theodore (Ted) Passineau, JD**  
HRM, RPLU, CPHRM, FASHRM

A Senior Patient Safety & Risk Consultant with MedPro Group, Ted has worked in the field of medical professional liability since 1987. His professional achievements include experience as a medical malpractice defense attorney, risk management consultant, director of risk management, and director of continuing medical education for both doctor-owned and commercial professional liability insurers. Ted has provided instruction to thousands of healthcare providers across the United States and internationally and has written extensively on various professional liability topics. In addition to his academic credentials, Ted has been trained in healthcare mediation and conflict resolution by the Harvard School of Public Health, and clinician-patient communication by the Institute for Healthcare Communication. His affiliations include Adjunct Professor of Medical Law at the Thomas M. Cooley Law School, advisory panel member for a physician litigation stress website, and former board member of the Tri-County Medical Control Authority.



**Ellison Hitt, JD**

Ellison defends claims against professional healthcare providers, including dentists, doctors, nurses, nursing homes, and other long-term care facilities in malpractice claims and in matters pending before professional licensing boards. She graduated from Miami University of Ohio, B.A. and Marquette Law School, JD. For the past few years, Ellison has represented all of Professional Insurance Program's insured dentists in Wisconsin malpractice cases.



### Continuing Education Credits

MedPro is designated as an Approved PACE Program Provider by the Academy of General Dentistry. The formal continuing dental education programs of this program provider are accepted by AGD for Fellowship/Mastership and membership maintenance credit. Approval does not imply acceptance by a state or provincial board of dentistry or AGD endorsement. The current term of approval extends from October 1, 2018 to September 30, 2022. Provider ID 218784.

MedPro designates this continuing education activity as meeting the criteria for up to 4 hours of continuing education credits. Doctors should claim only those hours actually spent in the activity.

### Premium Credit

MedPro insureds who attend the seminar *Ten Things I'm Concerned About in the Practice of Dentistry (and you should be, too)*, may be eligible to earn a 7.5% risk management premium credit\* for the next three policy renewals.

MedPro Group is the marketing name used to refer to the insurance operations of The Medical Protective Company, Princeton Insurance Company, PLICO, Inc. and MedPro RRG Risk Retention Group. All insurance products are underwritten and administered by these and other Berkshire Hathaway affiliates, including National Fire & Marine Insurance Company. Product availability is based upon business and/or regulatory approval and may differ between companies. © 2019 MedPro Group Inc. All Rights Reserved.

\* Approval by MedPro does not imply acceptance by a state or provincial board. Premium credit eligibility and amount subject to state insurance filings and policy type. Completion of a risk management course does not imply or guarantee renewal.