

## Risk Management Seminar Schedule

### SEMINAR

8:00 AM – 11:15 AM

Dentists \$50 | Staff \$25

## HIPAA Course Schedule

### HIPAA In Dentistry

#### PRESENTATION

1:00 PM – 3:00 PM

All Attendees \$25

Please contact Professional Insurance Programs with any questions or concerns.

800.637.4676

INFO@PROFINSPROG.COM

We feel strongly that the safety of our attendees, staff and speakers must come first. Therefore, we made the decision to change the format of our Dental Risk Management Seminar and HIPAA Course to a live webinar. The events will still take place on September 25th, with the dental seminar beginning at 8am and the HIPAA course at 1pm.

With the webinar format, the seminar Preventing Dental Malpractice Claims by Avoiding and Managing Adverse Outcomes, you will receive three continuing dental education credits. If you qualify, you will still earn a MedPro 7.5% risk management premium credit\* for the next three policy renewals.

The afternoon HIPAA course will change to the webinar format as well and those who attend will receive two continuing education credits.

We sincerely apologize for any inconvenience this may cause and look forward to when we can present our seminar in person once again.

\* Approval by The Medical Protective Company, the carrier, does not imply acceptance by a state or provincial board. Premium credit eligibility and amount subject to state insurance filings and policy type. Completion of a risk management course does not imply or guarantee renewal. If there's more than 18 months between the date the seminar is attended and when the current Risk Management premium credit would expire, no adjustment is made to the Risk Management premium credit



# Preventing Dental Malpractice Claims by Avoiding and Managing Adverse Outcomes

FRIDAY, SEPTEMBER 25, 2020



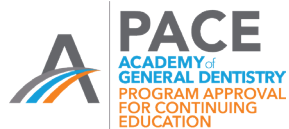
## COURSE DESCRIPTION

This claim-based educational program begins with an overview of the current dental malpractice environment, including issues specific to the state of Wisconsin. We also discuss the main risk management issues related to dental malpractice including informed consent, patient and team communication, follow-up system failures, jousting, patient selection and adverse outcome disclosure.

## COURSE OBJECTIVES

At the conclusion of this presentation, the participants will be able to:

- ▶ Recognize the current trends in dental malpractice
- ▶ List the main risk management issues related to dental malpractice
- ▶ Name three risk management practices that assist in reducing claim frequency and severity



## Continuing Education Credits

MedPro is designated as an Approved PACE Program Provider by the Academy of General Dentistry. The formal continuing dental education programs of this program provider are accepted by AGD for Fellowship/Mastership and membership maintenance credit. Approval does not imply acceptance by a state or provincial board of dentistry or AGD endorsement. The current term of approval extends from October 1, 2018 to September 30, 2022. Provider ID# 218784.

MedPro designates this continuing education activity as meeting the criteria for up to 3 hours of continuing education credits. Doctors should claim only those hours actually spent in the activity.

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## SPEAKERS



### Robert Thompson

RT, JD, MBA, LL.M., CPCU, RPLU

Robert, MedPro Group's Patient Safety and Risk Solutions Dental Lead, has a diverse background in law, medicine, professional liability insurance, and healthcare risk management. He is a radiology technologist who worked for nearly 10 years at several hospitals. His previous roles also include Senior VP of Risk Management and Director of Client Education for two professional liability insurance companies. Robert is a U.S. Army paratrooper and combat veteran — he graduated first in his class from both the U.S. Army Radiology Technologist School and Avionics School. His educational achievements include a B.A. in Business Administration summa cum laude from North Georgia State University, a J.D. from the University of Georgia School of Law, an MBA from Lincoln University, and a master of laws degree from the University of Missouri School of Law. Robert is committed to helping dentists across the nation understand the importance of risk management by providing them with the knowledge and resources to practice safely.



### Ellison Hitt, JD

Ellison defends claims against professional healthcare providers, including dentists, doctors, nurses, nursing homes, and other long-term care facilities in malpractice claims and in matters pending before professional licensing boards. She graduated from Miami University of Ohio, B.A. and Marquette Law School, JD. For the past few years, Ellison has represented all of Professional Insurance Program's insured dentists in Wisconsin malpractice cases.

## Premium Credit

MedPro insureds who attend the seminar *Preventing Dental Malpractice Claims by Avoiding and Managing Adverse Outcomes*, may be eligible to earn a 7.5% risk management premium credit\* for the next three policy renewals.

\* Approval by MedPro does not imply acceptance by a state or provincial board. Premium credit eligibility and amount subject to state insurance filings and policy type. Completion of a risk management course does not imply or guarantee renewal.