

Risk Management Seminar Schedule

REGISTRATION

7:30 AM – 8:00 AM

Light Continental Breakfast

SEMINAR

8:00 AM – 12:00 PM

Dentists \$50 | Staff \$25

OSHA Course Schedule

OSHA and Infection Control in the Post-Pandemic Era

PRESENTATION

1:00 PM – 3:00 PM

All Attendees \$25

Hotel Accommodations

Hampton Inn & Suites

1975 South 18th Avenue, West Bend, WI 53095

RESERVATIONS

PHONE NUMBER: 262.438.1500

PRICE: From \$97.00 (Queen)
From \$107.00 (King)

CHECK-IN DATE: Oct. 6 - Oct. 7, 2022

GROUP RATE: To receive special rates, call the hotel and ask for the front desk to make your reservation. Mention you are a guest of West Bend Mutual Insurance and would like the corporate rate.

CUT OFF DATE: Friday, September 16, 2022

Please contact Professional Insurance Programs with any questions or concerns.

800.637.4676 | INFO@PROFINSPROG.COM

www.insuranceformembers.com/rms22

DIRECTIONS

From the northeast: Take Hwy 43 south to the Hwy 33 West exit (Saukville). Take Hwy 33 through Newburg and into West Bend to Hwy 45 South. Drive two miles to the Paradise Drive exit. Turn right (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

From the northwest: Take Hwy 90/94 south to Hwy 33 East (Portage). Take Hwy 33 all the way to West Bend (through Fox Lake, Horicon, and Allenton). Pick up the Hwy 45 South exit in West Bend. Drive two miles to the Paradise Drive exit. Turn right (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

From the southwest: Take Hwy 41 north to Hwy 45, then take the West Bend exit until you reach Paradise Drive. Exit and turn left (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.

From the southeast: Take Hwy 43 north to the Hwy 60 exit (Grafton). Take Hwy 60 into Jackson, then take Hwy 45 north to the Paradise Drive exit. Turn left (west) onto Paradise Drive. Travel 1/4 mile to the intersection of S. 18th Avenue and Paradise Drive. West Bend Mutual Insurance Company is on the southwest corner. Follow signs to the Prairie Center.



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Dental Risk Management Practices That Control and Reduce Malpractice Exposure

FRIDAY, OCTOBER 7, 2022

West Bend Mutual Insurance
Company Prairie Center

1900 South 18th Avenue
West Bend, WI 53095
262.334.5571

www.insuranceformembers.com/rms22





COURSE DESCRIPTION

This claim-based educational program begins with an overview of the current dental malpractice environment, including issues specific to the state of Wisconsin. We also discuss the main risk management issues related to dental malpractice including informed consent, patient and team communication, follow-up system failures, jousting, patient selection and adverse outcome disclosure.

COURSE OBJECTIVES

At the conclusion of this presentation, the participants will be able to:

- Recognize the current trends in dental malpractice
- List the main risk management issues related to dental malpractice
- Name three risk management practices that assist in reducing claim frequency and severity

SPEAKERS



Robert Thompson
RT, JD, MBA, LL.M., CPCU, RPLU

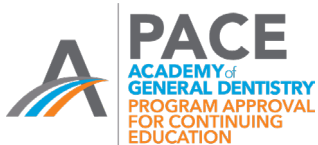
Robert, MedPro Group's Patient Safety and Risk Solutions Dental Lead, has a diverse background in law, medicine, professional liability insurance, and healthcare risk management. He is a radiology technologist who worked for nearly 10 years at several hospitals. His previous roles also include Senior VP of Risk Management and Director of Client Education for two professional liability insurance companies. Robert is a U.S. Army paratrooper and combat veteran — he graduated first in his class from both the U.S. Army Radiology Technologist School and Avionics School. His educational achievements include a B.A. in Business Administration summa cum laude from North Georgia State University, a J.D. from the University of Georgia School of Law, an MBA from Lincoln University, and a master of laws degree from the University of Missouri School of Law. Robert is committed to helping dentists across the nation understand the importance of risk management by providing them with the knowledge and resources to practice safely.



Ellison Hitt, JD

Ellison defends claims against professional healthcare providers, including dentists, doctors, nurses, nursing homes, and other long-term care facilities in malpractice claims and in matters pending before professional licensing boards. She graduated from Miami University of Ohio, B.A. and Marquette Law School, JD. For the past few years, Ellison has represented all of Professional Insurance Program's insured dentists in Wisconsin malpractice cases.

Continuing Education Credits



Wisconsin Dental Association
Locally Approved PACE Program
Provider for FAGD/MAGD credit.
Approval does not imply acceptance by
any regulatory authority or AGD endorsement.
the Academy of General Dentistry.
August 1, 2019 to July 31, 2022.
Provider ID# 219281.

The Wisconsin Dental Association designates this continuing education activity as meeting the criteria for up to 4 hours of non-clinical continuing education credits. Doctors should claim only those hours actually spent in this activity.

This activity has been planned and implemented in accordance with the standards of the Academy of General Dentistry Program Approval for Continuing Education (PACE) through the joint program provider approval of the Wisconsin Dental Association and Professional Insurance Programs.

Premium Credit

MedPro insureds who attend the seminar *Preventing Dental Malpractice Claims by Avoiding and Managing Adverse Outcomes*, may be eligible to earn a 7.5% risk management premium credit* for the next three policy renewals.

* Approval by MedPro does not imply acceptance by a state or provincial board. Premium credit eligibility and amount subject to state insurance filings and policy type. Completion of a risk management course does not imply or guarantee renewal.